# REQUEST FOR SERVICE

This form is designed to assist you in providing necessary details concerning your product development and certification needs and is key to our application/quotation process. Kindly check out the applicable options and share additional details if required.

~Double Click on Highlighted Field to Insert Information or Leave Empty~

*\*\*\* Please read the standard terms and conditions carefully on page no. 6 before submit.*

*\*\*\* It will be considered that you are agreed on this standard T&C consciously when submitted.*

SUBMITTOR INFORMATION

|  |  |  |  |
| --- | --- | --- | --- |
| Reference No\*. |       | Date | 4/5/2023 |
| **Request No\*** |       | \*to be filled by NUSDAT-UTS |
| **Contact Name** |       |
| ID |       | Department |       |
| Cost Center Name & No. |       | Product |       |
| Mobile No. |       | Email |       |
| **Entity Name** | Walton Hi-Tech Industries PLC |
| Address | Holding No. I-25/1, Ward No. 07, Chandra, Kaliakoir, Gazipur, Bangladesh |
| **City** | Gazipur | State | Dhaka |
| **Postal / ZIP** | 1750 | Country | Bangladesh |

PRODUCT/SAMPLE INFORMATION(If more than 1 factory, please indicate with attached sheets)

|  |  |
| --- | --- |
| **Task Type** | **[ ]  New Product (s) [ ] Revision to Existing (Ref. Report /Project** No.)      \_\_\_\_\_\_\_\_) |
| **Brand/Trademark** | WALTON |
| **Product Name** |       | **Models** |       |
| **Functions & Usage** |      (Sales info or operation mechanism may be useful) | **Types** |       |
| **Describe Product or Changes** |       |
|       |
| **Electrical Ratings:** |      VAC/DC      Hz      Ph      A      W      HP      kVA      RPM |
| **Environ. Ratings:** | Climate Class       Ambient Temp      °C: Humidity      %: Altitude      m: Pressure      kPa |
| **Ratings for Reliability & Door Durability:** | Net Weight (w/o Package)      kg; Gross Weight (w/ package)      Kg; Carton Thickness,      mm; Sample Dimension (Packaged) [L×W×H]      ×     ×      |
| **Extended Environments:** | Enclosure Ratings       Ingress Protection Rating (IP)       |
| **Refrigerant/ Fuel Burning Equipment:** | Refrigerant Type       Refrigerant amount       gBTU/h input       Fuel Supply Pressure       |
| **Appliance Class** | [ ]  0 [ ]  0I [ ]  I [ ]  II [ ]  III |
| **Optional Information** |       |
|       |
| **Sample Available Date** |  | Sample Quantity |       Nos |

SERVICE DETAILS: (Please choose all applicable)

|  |
| --- |
| **Service Type (Please check all applicable):****[ ]  Development/ Quality Test** **[ ]  Standard Test**  **[ ]  Market Access Consultancy** **[ ]  Outsourcing Service [ ]  Govt. Liason [ ]  Training & Resources** |
| **Service for (Please check all applicable):** **[ ]  Performance [ ]  Safety [ ]  Durability & Reliability [ ]  Calibration [ ]  EMC [ ]  ErP & EL**  **[ ]  Technical Info [ ]  Standards [ ]  Custom Tests [ ]  RoHS [ ]  REACH [ ]  FCM**  |
| **Service Scope (Please check all applicable):** |
| **Performance** | **Products:** Choose an item. **Standard:** Choose an item.**Test Name:** Choose an item.**[ ]  Other, Please Specify:**      **[ ]  Declared Volume/ [ ]  Volume Design:** (For Refrigerator Only)**Total Gross Volume:** Choose an item. **(L):**       **Total Storage Volume:** Choose an item. **(L):**      **PC Storage Volume:** Choose an item. **(L):**       **FC Storage Volume:** Choose an item. **(L):**       |
| **Safety** | **Products:** Choose an item. **Instantaneous Water heater Standard:** Choose an item.**Test Name:** Choose an item.**[ ]  Other, Please Specify :** |
| **Reliability** | **Products:** Choose an item. **Standard:** Choose an item.**Test Name:** Choose an item.**[ ]  Other, Please Specify :**       |
| **Standards/Directives/Mark Verification (Please check only applicable):** |
|  **[ ]  CB Scheme [ ]  LVD [ ]  ErP/ EC-EL [ ]  BSTI [ ]  BIS/CRS [ ]  ISI [ ]  NRTLs [ ]  UL**  **[ ]  CE Mark [ ]  G Mark [ ]  GS Mark [ ]  RCM/SAA [ ]  ISI** **Specify Target Standards or Directives:**       |
| **Target Markets (Please check only applicable):** **[ ]  European Union (EU) [ ]  Middle East (GCC) [ ]  North America [ ]  India [ ]  Others** **Specify Target Countries:**       |
| **Task Urgency** | **[ ]  Emergency [ ]  Regular** **About urgency in Short**       |

ANY ADDITIONAL INFORMATION: (To assist pricing personnel)

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|  |

5. EMAIL THIS COMPLETED FORM WITH ATTACHMENTS TO THE FOLLOWING:

Subject: Service Request || Product || Department || Model || Request For

\*\*Example – Subject: Service Request || Washing Machine || R&I || WWM-TWG90 || Full CB

To: refrigerator.nusdat-tm11@waltonbd.com; refrigerator.nusdat.tm16@waltonplc.com

Cc: shakawath25378@waltonplc.com ; rajib.imran@waltonplc.com

6. SUBMITTOR’S SIGNATURE:

Name :

Date :

**Service Cost:** <https://docs.google.com/spreadsheets/d/11Urn22AY1GaMSLRjQ8yZtlYLKy-kmogBXbspv0ge7GI/edit#gid=0>

**8. For 3rd party Standard testing / certification please provide the below authorizations:**

|  |  |
| --- | --- |
| **Head of the Department** |  **CBO** |

**"Ensuring Performance, Safety and total Quality making a win-win ground for both consumers and manufacturer to maintain sustainable development"**



Important Links:

<https://nusdat.com/>