# REQUEST FOR SERVICE

This form is designed to assist you in providing necessary details concerning your product development and certification needs and is key to our application/quotation process. Kindly check out the applicable options and share additional details if required.

~Double Click on Highlighted Field to Insert Information or Leave Empty~

*\*\*\* Please read the standard terms and conditions carefully on page no. 6 before submit.*

*\*\*\* It will be considered that you are agreed on this standard T&C consciously when submitted.*

SUBMITTOR INFORMATION

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Reference No\*. |  | | Date | 4/5/2023 |
| **Request No\*** |  | | | \*to be filled by NUSDAT-UTS |
| **Contact Name** |  | | | |
| ID |  | Department | |  |
| Cost Center Name & No. |  | Product | |  |
| Mobile No. |  | Email | |  |
| **Entity Name** | Walton Hi-Tech Industries PLC | | | |
| Address | Holding No. I-25/1, Ward No. 07, Chandra, Kaliakoir, Gazipur, Bangladesh | | | |
| **City** | Gazipur | State | | Dhaka |
| **Postal / ZIP** | 1750 | Country | | Bangladesh |

PRODUCT/SAMPLE INFORMATION(If more than 1 factory, please indicate with attached sheets)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task Type** | **New Product (s) Revision to Existing (Ref. Report /Project** No.)      \_\_\_\_\_\_\_\_) | | | |
| **Brand/Trademark** | WALTON | | | |
| **Product Name** |  | **Models** |  | |
| **Functions & Usage** | (Sales info or operation mechanism may be useful) | **Types** |  | |
| **Describe Product or Changes** |  | | | |
|  | | | |
| **Electrical Ratings:** | VAC/DC      Hz      Ph      A       W      HP      kVA      RPM | | | |
| **Environ. Ratings:** | Climate Class       Ambient Temp      °C: Humidity      %: Altitude      m: Pressure      kPa | | | |
| **Ratings for Reliability & Door Durability:** | Net Weight (w/o Package)      kg; Gross Weight (w/ package)      Kg;  Carton Thickness,      mm;  Sample Dimension (Packaged) [L×W×H]      ×     × | | | |
| **Extended Environments:** | Enclosure Ratings       Ingress Protection Rating (IP) | | | |
| **Refrigerant/ Fuel Burning Equipment:** | Refrigerant Type       Refrigerant amount       g  BTU/h input       Fuel Supply Pressure | | | |
| **Appliance Class** | 0  0I  I  II  III | | | |
| **Optional Information** |  | | | |
|  | | | |
| **Sample Available Date** |  | Sample Quantity | | Nos |

SERVICE DETAILS: (Please choose all applicable)

|  |  |  |
| --- | --- | --- |
| **Service Type (Please check all applicable):**  **Development/ Quality Test**  **Standard Test**  **Market Access Consultancy**  **Outsourcing Service  Govt. Liason  Training & Resources** | | |
| **Service for (Please check all applicable):**  **Performance  Safety  Durability & Reliability  Calibration  EMC  ErP & EL**  **Technical Info  Standards  Custom Tests  RoHS  REACH  FCM** | | |
| **Service Scope (Please check all applicable):** | | |
| **Performance** | **Products:** Choose an item. **Standard:** Choose an item.  **Test Name:** Choose an item.  **Other, Please Specify:**  **Declared Volume/  Volume Design:** (For Refrigerator Only)  **Total Gross Volume:** Choose an item. **(L):**       **Total Storage Volume:** Choose an item. **(L):**  **PC Storage Volume:** Choose an item. **(L):**       **FC Storage Volume:** Choose an item. **(L):** | |
| **Safety** | **Products:** Choose an item. **Instantaneous Water heater Standard:** Choose an item.  **Test Name:** Choose an item.  **Other, Please Specify :** | |
| **Reliability** | **Products:** Choose an item. **Standard:** Choose an item.  **Test Name:** Choose an item.  **Other, Please Specify :** | |
| **Standards/Directives/Mark Verification (Please check only applicable):** | | |
| **CB Scheme  LVD  ErP/ EC-EL  BSTI  BIS/CRS  ISI  NRTLs  UL**  **CE Mark  G Mark  GS Mark  RCM/SAA  ISI**  **Specify Target Standards or Directives:** | | |
| **Target Markets (Please check only applicable):**  **European Union (EU)  Middle East (GCC)  North America  India  Others**  **Specify Target Countries:** | | |
| **Task Urgency** | | **Emergency  Regular**  **About urgency in Short** |

ANY ADDITIONAL INFORMATION: (To assist pricing personnel)

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| --- |
|  |
|  |

5. EMAIL THIS COMPLETED FORM WITH ATTACHMENTS TO THE FOLLOWING:

Subject: Service Request || Product || Department || Model || Request For

\*\*Example – Subject: Service Request || Washing Machine || R&I || WWM-TWG90 || Full CB

To: [refrigerator.nusdat-tm11@waltonbd.com](mailto:refrigerator.nusdat-tm11@waltonbd.com); [refrigerator.nusdat.tm16@waltonplc.com](mailto:refrigerator.nusdat.tm16@waltonplc.com)

Cc: [shakawath25378@waltonplc.com](mailto:shakawath25378@waltonplc.com) ; [rajib.imran@waltonplc.com](mailto:rajib.imran@waltonplc.com)

6. SUBMITTOR’S SIGNATURE:

Name :

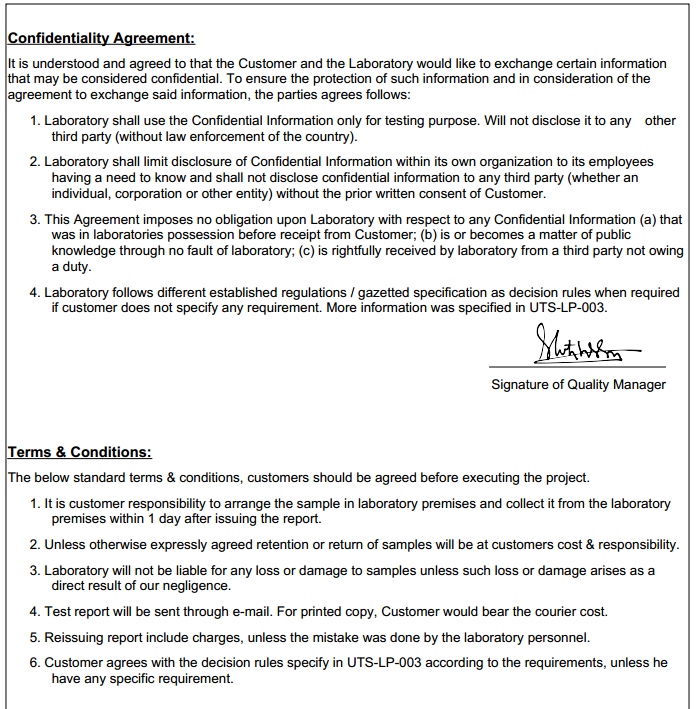
Date :

**Service Cost:** <https://docs.google.com/spreadsheets/d/11Urn22AY1GaMSLRjQ8yZtlYLKy-kmogBXbspv0ge7GI/edit#gid=0>

**8. For 3rd party Standard testing / certification please provide the below authorizations:**

|  |  |
| --- | --- |
| **Head of the Department** | **CBO** |

**"Ensuring Performance, Safety and total Quality making a win-win ground for both consumers and manufacturer to maintain sustainable development"**



Important Links:

<https://nusdat.com/>